From: Bomily

To:Microsoft ATRDate:1/24/02 12:08amSubject:Microsoft Settlement

I am a consumer, an end user of personal computers and I have been harmed by Microsoft's unethical business practices. For example, because I use Netscape for my browser, I have been blocked for a time from some sites at Microsoft's domain. Even now, when I visit certain pages at Microsoft domains, the pages are not rendered properly and/or functionality is lost. There is nothing wrong with my browser, it works fine on other websites. What is happening at Microsoft domains is a browser version of what has already occurred with regard to competition in the Operating System market and certain software applications. Key Application User Interfaces were withheld from companies that were in competition with Microsoft so that their software would not run right on Windows (think WordPerfect). And way back when DR DOS still had a chance at market share, MS put in code to scare developers with false error messages. They're using similar tactics now. They are trying to make rival applications lose functionality on platforms they control. They completely control the operating system and now they're trying to control the web and how it is accessed. Hence, they've made rival web browsers lose functionality on their web domains. If their .Net strategy succeeds, believe me, they will exercise control to the fullest extent possible until domination results.

For those few of us who have refused to use Microsoft's Internet Explorer that comes bundled with our PCs (consumers have no choice about that-they've forced IE upon us), MS is now trying to force us to use their bundled browser by making Microsoft download sites (these sites are necessary to install patches, etc.) cumbersome and difficult if accessed with a non-MS browser. They seek total control of the web just as they now dominate the operating system market for personal computers and I find that prospect very scary. I think you should too.

The current remedies sought by the Justice Department are impotent at best and innocuous at worst. They do not go far enough; Microsoft has already demonstrated to the world, to those with an honest and fair mind, that they are corrupt, unethicaX-Mozilla-Status: 0009hing to achieve their goals. Please be fair and think of the little people and the little companies that don't have voices as loud as Microsoft's with their \$35 billion of monopoly derived revenue. Our future is in your hands. Please keep real choice alive.

Sincerely,

Marina Krefft